

MISSION AND VISION STATEMENTS

FOR

MARSHFIELD UTILITIES

A MUNICIPALLY-OWNED, CUSTOMER-ORIENTED UTILITY

Mission: A forward looking stakeholder-focused organization providing reliable and safe services to our customers while providing value and enhancing quality of life in the community.

Vision: Be a prominent cornerstone of the community that provides value added services with innovative solutions while ensuring environmental stewardship.

INTRODUCTION

This electric service manual is published to provide a convenient resource to our customers and their architects, engineers, contractors, and employees concerned with electrical installations in the Marshfield Utilities (MU) electric service area. MU's objective is to cooperate with and assist customers to obtain safe and energy efficient electric service.

PURPOSE

The information in this manual is intended to reflect the municipal electric codes of Marshfield, the Wisconsin Administrative Code, and any other regulations which may apply. MU reserves the right to revise and reissue this manual from time-to-time to reflect changes in the art, legal requirements, or when other circumstances make it advisable.

These rules are intended for standard equipment installations. To avoid misunderstanding and unnecessary expenses, the customers or their representatives should consult with MU at the address and telephone numbers listed in Section 1 of this manual during the planning stage about electric service availability and MU's Rates and Rules. Early and timely notification will prevent unnecessary delay and expense.

MU may refuse or discontinue electric service if a customer does not comply with these rules. It is necessary for the customer to obtain an electrical inspection from the Marshfield City Electrical Inspector or other inspection agency and/or approval from MU, prior to receiving initial electrical service. Electrical service may be discontinued, without prior notice, if a dangerous condition exists on the customer's premises.



If you are doing any digging, including installation of ground rods, in Wisconsin, **State Statute 182.0175** requires you to notify Diggers Hotline of your intent to work, and to allow a minimum of 3 working days prior notice before digging. **If you dig without calling Diggers Hotline and damage underground facilities, not only will you be responsible for the damage, but you could also be subject to a substantial fines.** Our employees have been instructed to report any digging without locates to local law enforcement.

Diggers Hotline is open 24 hours a day, 7 days a week, and 365 days a year!
24 hour online portal access is also available at: <https://www.diggershotline.com/>

If you should need to notify Diggers Hotline of your intent to dig, call:

Toll Free (800) 242-8511 (Dial 811)
Hearing Impaired (TDD) (800) 542-2289

All calls to Diggers Hotline are recorded and kept on file for six years, as mandated by Wisconsin State Statute.