



***The 2024/2025 Wisconsin Public Service Commission
Winter Moratorium Set to End April 15th***

For Immediate Release

(April 3, 2025)

(Marshfield, WI) –Marshfield Utilities (MU)

April 15th brings the end of the moratorium on disconnection of electric service for customers who have gotten behind on their energy bills. Marshfield Utilities (MU) has sent customers multiple notices if they are at risk of disconnection.

It is important these Customers contact MU to set-up a payment plan to get caught up on their bill to avoid disconnection. We encourage our at-risk Customers to contact Energy Services, Community Action Agency or the [Marshfield Utilities payment assistance information](#) for more information on energy assistance programs.

MU offers a Deferred Payment Arrangement plan that allows customers who have gotten behind on their bills to spread their outstanding balance over several months instead of paying it all at once. Our Customer Account Specialists can be reached at (715) 387-1195 for details and questions. Lastly, MU has complied with Wisconsin State Statute and informed affected landlords of the possibility of disconnection at their rental properties.

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Marshfield Utilities is providing excellent customer service and delivering safe, reliable, and affordable utility service that contributes to the success of our community. For more information, please visit www.marshfieldutilities.org or look for us on <https://www.facebook.com/marshfieldutilities/>.

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